

Your Holiday Notes

We recommend that you take the time to read this information.

TRAVEL DOCUMENTS unfortunately, in some instances, it has been necessary for airlines to adjust schedules. Obviously, changes have been kept to an absolute minimum and most of our flights have not been materially affected. However, carefully check your travel documents for your final flight details. Ensure all details are accurate. First name, second initial, if applicable, and surname must match your passport. Do call us immediately if you find any errors. Do look after your flight documents, airlines may make a charge to replace lost or damaged tickets.

PASSPORTS & VISAS make sure your passport is valid. It is the passenger's responsibility to ensure they comply with Governmental travel requirements. No Visa is required for British nationals, staying in Malta or Gozo, for less than three months. If you are uncertain about passport or Visa requirements call the Home Office or Maltese High Commission.

TRANSPORT TO YOUR ACCOMMODATION AND MALTA AIRPORT All package holiday clients will be met on arrival in Malta and transport will be arranged by coach or mini bus to and from your holiday accommodation – this service is free of charge and may involve multiply pick ups and drop offs. (Gozo transfers include a ferry crossing which is payable locally.)

Our airport representative or driver will be waiting for you by the Chevron desk. Your arrival is manifested, if you are approached by anyone claiming to be your transfer driver, do ask for identification and proof if you are uncertain to avoid unauthorised taxi drivers who will make a charge for the transfer journey.

GOZO By Ferry -you will be transferred from Malta International Airport to the ferry departure point at Cirkewwa. We allow 2 hours from your arrival in Malta to your arrival in Gozo. A driver will be waiting to transfer you to your accommodation in Gozo once you get off the ferry. Tickets for the crossing are not included in your holiday cost and must be purchased prior to boarding the ferry. It is important that you do not delay your journey to Gozo as we cannot guarantee that your transfer will be available for late arrivals.

LUGGAGE It will help our representatives to identify you at the airport if you use the enclosed Chevron luggage labels. Your baggage is your responsibility until you have checked in at the airport. Any subsequent damage or loss discovered on collection should be reported to an airline representative and a Property Irregularity Report obtained whilst at the airport. If you come across a delay collecting your luggage, do please try to get a message to the rep or driver waiting for you in the arrival lounge, as they are unable to enter the baggage hall and other passengers cannot be kept waiting indefinitely. If this is not done they will be unable to arrange alternative transport for you and you will be responsible to make your own way to the hotel. In addition to your personal luggage allowance you may carry one piece of hand luggage on board the aircraft.

Airline	Code	Luggage allowance	Hand Luggage	Other
Air Malta	KM	20kg per person (30kg if club class)	1 piece - 5kg per person (18cmx45cmx50cm)	10kg for infants
Easy Jet	EZY	20kg per person	1 piece (55cmx40cmx20cm)	0kg for infants (pushchairs, prams & travel cots - no fee, must be collapsible)
Ryanair	FR	15kg per person	1 piece - 10kg per person (55cmx40cmx20cm)	0kg for infants (1 fully collapsible pushchair per infant)
Thomson Fly	TOM / BY	20kg per person	1 piece - 5kg per person (55cmx45cmx25cm)	0kg for infants (until Apr 09) 10kg (May 09 onwards) - collapsible pushchairs & buggies can be taken in addition to parents allowance)
First Choice Airways	FCA	20kg per person	1 piece - 5kg per person (45cmx35cmx20cm)	0kg for infants (until Apr 09) 10kg (May 09 onwards) - collapsible pushchairs & buggies can be taken in addition to parents allowance)
British Airways	BA	23kg per person (90cm x 75cm x 43cm)	1 piece plus 1 laptop or handbag (56cmx45cmx25cm)	1 standard bag (hand luggage) 23kg for infants plus one fully collapsible pushchair (stroller) and one car seat
Thomas Cook	TCX	15kg per person	1 piece - 5kg per person (43cmx28cmx23cm)	0kg for infants (collapsible pushchairs & buggies can be taken in addition to parents allowance)

We would recommend that you visit the carrier's website for the most up to date information and guidance.

LUGGAGE ALLOWANCE

- * Air Malta - pooling is allowed if travelling on same flight and destination, pax to present themselves together at check-in.
- * Ryanair - no pooling is allowed/ additional infant equipment may be carried in addition to your personal checked baggage allowance
- * All airlines apart from BA - Handbags/laptop computers are considered as your 1 allowable piece of hand luggage

Please note: These details are based on available information at the time of publication, sometimes produced many months in advance.

Care has been taken to ensure accuracy; however, errors and changes may occur. We therefore strongly advise all clients to check airline websites for the most up to date information.

Chevron Air Holidays cannot be held responsible for clients who fail to ensure that they are adequately informed.

AIRPORT SECURITY The best personal security is to pack your own bags and never let them out of your sight until you have checked them in at the airport. That way, you will know what is in them. Never agree to carry packages for other people or check in someone else's bags. Ensure that the baggage you are checking-in is securely locked. Do not take sharp or pointed objects into the aircraft cabin.

AIRLINE CHECK-IN Please allow plenty of time to travel to the airport, in case of delays by road or public transport especially if you are collecting your tickets or changing reservations at the airport. You should check in at your departure airport two hours prior to the scheduled time of your flight departure. Wheelchair assistance and special dietary requirement must be requested no later than 72 hours prior to departure. Smoking will not be permitted on any flights operating between the UK and Malta.

SELF CATERING Food packs are not supplied at your accommodation unless pre booked for certain properties. It is advisable to take your own towels on self catering holidays.

CURRENCY & CREDIT CARDS The currency is euros. Cards are accepted in most establishments. It is advisable to take some euros into the country with you, especially if you are using the ferry transfer to Gozo.

TIME DIFFERENCE Malta and Gozo are on Central European Time which is 1 hour ahead of GMT in winter and 2 hours ahead between the last Sunday in March and the last Sunday in October.

ELECTRICITY The electric supply is 240 volts, same as the UK. British plugs may be used.

HEALTH Malta has an excellent health service. Hospitals are modern and supported by a regional network of health centres. At the time of going to print, no vaccinations are

required to enter the Islands. If you are on medication, ensure you take an adequate supply plus a prescription. Smoking in Public Places Regulations are in force in Malta restricting where smoking is permitted such as bars, restaurants, care establishments and public transport. This list is in no way exhaustive.

USEFUL TELEPHONE NUMBERS To telephone the UK from Malta, dial 00 44 followed by the local code, omitting the first CAR PARKING / MEET & GREET / LOUNGES FOR YOUR EXTRA COMFORT

zero, then the number.

International Code	00	Police	112
Direct Dialling Code (Malta)	356	Ambulance	196
Directory Enquires	1182	Fire Brigade	199
Overseas Operator	1152	Time Check	195

APH CAR PARKING -offer a wide range of car parks at all major UK airports. By pre booking your airport parking you could save up to 25% based upon on gate prices payable at the airport car park on the day of travel. APH also offers: off-airport parking for excellent value on-airport parking for convenience Meet and Greet Service for even greater convenience Executive airport lounge from only £16.50pp. Drinks and snacks included Airport hotels, stay the night before you fly and start your holiday refreshed and relaxed

To get a quote or to book one of the services available from APH visit www.aph.com/chevron or call 0870 737 7671 and quote 'CAH'

MALTA INTERNATIONAL AIRPORT -end your holiday in style. At just £28 you may take advantage of the comfort, free beverages (except champagne), snacks, magazines and newspapers, and make use of telephone and fax facilities for a small charge in the La Vallette Club lounge. Invitation vouchers for this service will be passed to you, in Malta, by your rep.

We are unable to book these services within 3 working days of departure. There is a £12 fee for cancellations made 36 hours before departure. There is no refund for cancellations made 36 hours within the departure date & for no shows. Note: All prices are subject to change, you will be advised at the time of booking should this be the case. Please note that some airport lounges do not accept children under 12 years of age'

Note: All prices are subject to change, you will be advised at the time of booking should this be the case Call: 0844 4124445 or email: malta@chevron.co.uk to book the La Vallette Lounge.

MALTA PUBLIC HOLIDAYS

1st January -New Year's Day 10th February -St. Paul's Shipwreck 19th March -St. Joseph
31st March -Freedom Day April (date changes) -Good Friday 1st May -Labour Day 7th
June - Sette Giugno 29th June -Saint Peter and Saint Paul (Mnarja) 15th August -The
Assumption (Santa Marija) 8th September -Our Lady of Victories 21st September -
Independence Day 8th December -The Immaculate Conception 13th December -Republic
Day 25th December -Christmas Day

MALTA MUSEUMS & HISTORICAL MONUMENTS

National Museum of Archaeology -Valletta
Fine Arts Museum -Valletta
War Museum -Valletta
Palace Armoury -Valletta
Ghar Dalam Cave and museum -Birzebbuga
Tarxien Temples -Tarxien
Hagar Qim and Mnajdra Temples -near Qrendi
Maritime Museum -Vittoriosa
Inquisitor's Palace -Vittoriosa
Natural History Museum -Mdina
Museum of Roman Antiquities -Rabat
St. Paul's Catacombs -Rabat.
Grandmasters'Palace -Valletta
St. John's Co-Cathedral, Museum and Oratory -Valletta
Cathedral Museum -Mdina
Manoel Theatre -Valletta
Hal Saflieni Hypogeum -Paola
Malta Aviation Museum -Ta'Qali

Malta -7000 years of History

5000 BC: First known inhabitants come from Sicily.

4000 - 3000 BC: The megalithic temples are built.

700 - 218 BC: Phoenician and Carthaginian periods.

218 BC: Malta forms part of the Roman Republic.

60 AD: St. Paul is shipwrecked on the island and preaches Christianity.

395 -870: Byzantine rule.

870: The Arab invasion.

1090 -1530: Norman, Swabian, Angevin and Aragonese rule.

1530: Charles V cedes the island of Malta to the order of St. John of Jerusalem.

1565: The Great Siege: the Ottomans attack the islands. They are defeated by the knights. Ottoman expansion in the Mediterranean is halted.

1566 -1571: The building of Valletta, the new capital.

17th Century: Malta under the Order of St. John. The island prospers.

1798: Napoleon Bonaparte stops here on his way to Egypt and the Order capitulates.

1800 -1964: Malta becomes a British colony. 164 years of British rule.

1940 -1942: Malta plays a key role in the Second World War. It is constantly attacked,

but never defeated.

1947: Internal self-government is restored. Administration in the hands of a governor General.

1964: Malta gains independence.

1974: Malta becomes a Republic. The first Maltese President takes office.

2004: Malta becomes a member of the European Union.

We do hope you'll enjoy your Malta and Gozo holiday with Chevron Air Holidays

Travel Notes

UK

Chevron Air Holidays

Crownshield House

St Leonard's Road

Windsor SL4 3DW

Tel: 0844 4124445

Email: malta@chevron.co.uk

MALTA Sultravel Ltd 51/52 Liesz Hill Valletta Malta Should you have a query or encounter a problem, call our reps: Tel: Daytime: 21221304/21240927 Tel: Evenings/Weekends: 099470729 **urgent problems only**

AIRPORT CHECK IN Allow at least two hours before your due departure time to check in

TICKETS & E-TICKETS Tickets are issued for Air Malta flights departing from Cardiff, East Midlands, Exeter, Leeds Bradford & Norwich. All other departure airports operate with E-tickets. E-tickets are issued at the Check-in desk. Tickets are issued for all British Airways flights. All clients with tickets should report directly to the Check-in desk. Tickets for infants issued directly by the airline and will be forwarded to you

TICKET COLLECTION/TICKET ON DEPARTURE Where a ticket on departure (TOD) has been arranged you must collect the ticket from the Ticket desk listed and then proceed to Check-in.

AIR MALTA

T=Terminal

Airport/Terminal Check-in Ticket desk (TOD)

Birmingham – T1 SWISSPORT SWISSPORT Bristol – Main SERVISAIR SERVISAIR
Cardiff – Main -AIRPORT AGENCIES East Midlands – Main SERVISAIR SERVISAIR
Exeter – Main -AIRPORT AGENCIES Gatwick – South SWISSPORT (ZONE F)
SWISSPORT (ZONE L) Glasgow – Main SERVISAIR SERVISAIR Heathrow – T4
KLM KLM Leeds Bradford – Main -AIRPORT AGENCIES Liverpool – Main
SERVISAIR SERVISAIR Manchester – T2 SWISSPORT SWISSPORT Newcastle –
Main SWISSPORT SWISSPORT Norwich – Main -AIRPORT AGENCIES Stansted –
Main SWISSPORT (ZONE F) SWISSPORT (ZONE B)

BRITISH AIRWAYS

Airport/Terminal Check-in Ticket desk

Gatwick – North BA AIRPORT AGENCIES Manchester -T 3 BA

*AIRPORT AGENCIES (T1)

*BA Manchester flight is from T3. If you are collecting a ticket on departure for this flight then you do so from T1 then make your way to T3 for the flight. On-line and advance check in is not available on KM or BA flights

FLIGHT RECONFIRMATION Please remember to re-confirm your flight, within four days of your arrival to Malta. This can normally be done by contacting our local representatives

TRAVEL INSURANCE Make sure you are properly insured -it is essential. If you have insured through us, your confirmation invoice will show a charge for insurance. Refer to our booking conditions and your policy document for important information. Ensure you take the policy with you when you travel